

Exhibit D

**Work Order Details**

Work Order Number	480949
Work Order Type	Sewer Backup Investigation
Location	3395 LAKEMEADOW CT COLERAIN TOWNSHIP, OH 45239
Requested by:	ELAINE COOPER
Telephone - Home	[REDACTED]
Telephone - Work	[REDACTED]
Customer e-mail	[REDACTED]
Comments	<p>Comments #1: (Copied from Service Request 62902): "Caller: COOPER , ELAINE : Q: Where is the Sewer Backup Occuring? A: Inside Building Q: What is the lowest floor of the building that has a Sewer Backup? A: Basement / Lower Level Q: Are you experiencing a backup now? A: NO Q: How is the backup primarily entering the building? A: Unsure Q: Would you like to request a specific 4-hour window for our response service? A: NO Q: Is this building protected by an MSD-owned pumping system? A: No Q: What type of building is this? A: Single-Family Home Q: Do you know when this specific backup started occurring? A: Yes Q: How deep was the water/sewage at its deepest point? A: Unsure Q: Is there insurance in place to cover this problem? A: Unsure Q: Please enter the Date this back up began. A: 7/14/2023"</p>
Requested Date/Time	7/19/2023, 9:53 AM
Assigned To	Jeff Greene Jeff.Greene@cincinnati-oh.gov

Crew Arrival

Arrival Date/Time	7/19/2023, 10:44 AM
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SBU Form Pg 1 - Property Status

Photo of House



Is the property backed up now?	Did not enter property
Why didn't you enter the property?	Nobody home
Was the property previously backed up?	
Backup Location	

SBU Form Pg 2 - Photos and Plumber Information


Photos of house interior and exterior	(0 records)
Did the customer have a plumber?	Unsure

Upstream Manhole

Size of Mainline (in) 12

Upstream Manhole Number 23212002

USMH Photo

USMH Photo	Optional Comments - USMH
	

Upstream Manhole Condition Open and Running

Does the USMH have a Float Level Indicator (FLI)? No

Does the upstream manhole show signs of previous surcharge? No


Did you install a USMH FLI? No

Why didn't you install a USMH FLI? Installed FLI in DSMH

Downstream Manhole

Downstream Manhole Number 23212003

DSMH Photo

DSMH Photo	Optional Comments - DSMH
	

Downstream Manhole Condition Open and Running

Does the DSMH have a Float Level Indicator (FLI)? No

Does the downstream manhole show signs of previous surcharge? No

Did you install a DSMH FLI? Yes

Cleanout Information

Is there an outside cleanout? No

Referrals

Does this work order need to be referred to another agency? No

Final Comments


Work Order Final Comments Spoke to caller on phone. She was interested to have MSD c/o installed at ROW per FF8.

Did you leave a Field Form? Field Form 8

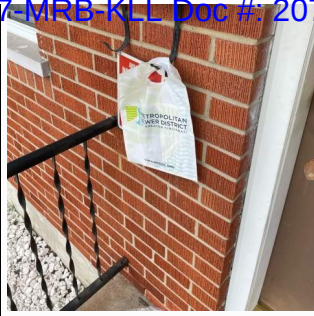
Did you advise the customer to call a plumber? Yes

Do you have any additional photos to add? Yes

(1 record)

Photo	Description
	

Additional Photos



Left packet

Employees and Equipment

(2 records)

Employee(s) on Job

Name

- Greene, Jeffrey
- Gray, Reginald

Vehicles/Equipment on Job

Equipment on Job

- 20895

(1 record)

Complete Field Investigation

Crew Leader Signature

Completion Date/Time

7/19/2023, 11:27 AM

Work Order Cost

Hours on Job	0.71681
Total Labor Cost	54.48
Total Equipment Cost	5.05
Total Work Order Cost	59.53